# Board of Director ED Update

MAY 30, 2017



### Agenda

- Marketing
  - Domestic & International (Share Your Canada 150)
  - Fuel and Fun
- Airline
  - Commercial Airline Project & Business Plan and Origin Demand
- Industry Outreach
- Committee Meetings
- MTCS Reporting



### Domestic Marketing

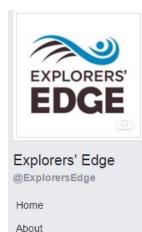




- Domestic Content Strategy May 2017
  - 86,564 website unique hits— 46% year over year increase
  - 32,000 outbound links 138% year over year increase







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BookDirect Photos

Videos

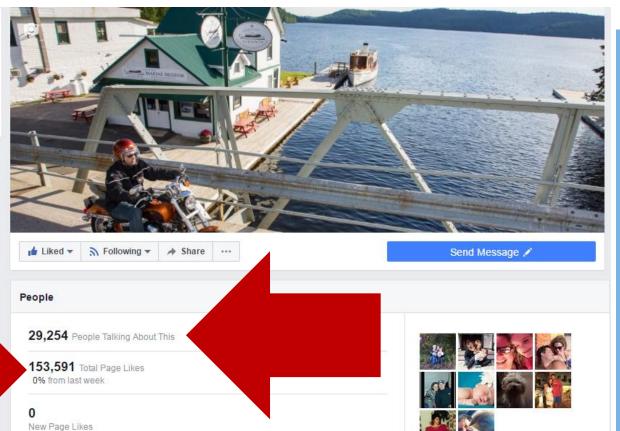
YouTube

Google+

0%

Flickr

Likes

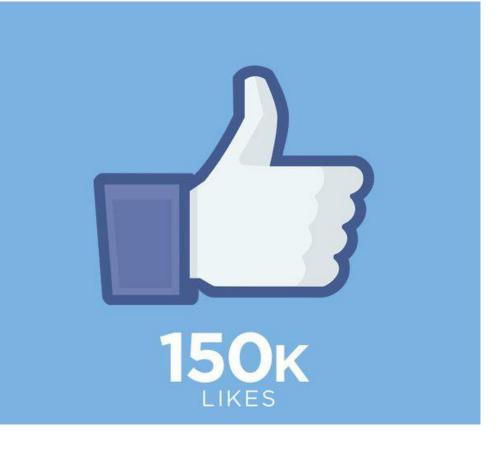


- This week

- Last week

Julie Murphy Neufeld, Kate Hardill and 221

others like this.





## International Marketing

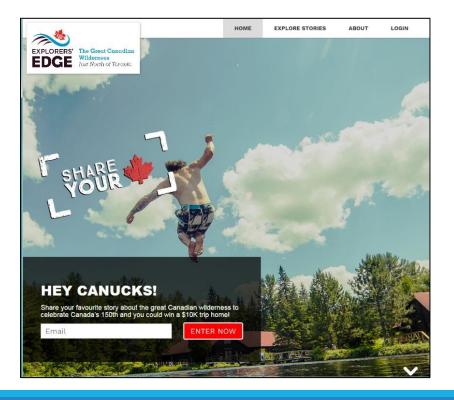


### Portaging in Algonquin Park

This picture was taken the summer before I left Canada for work with the military. We completed a 4 day loop through Ontario's breathtaking Algonquin Park. The beautiful scenery and nature, seeing the animals, sharing the experience of building camp and cooking food with friends is second to none.

- Colin

- Targets Canadian Ex-pats to submit their favorite story about the great Canadian wilderness
- Contest is building a database of potential international visitors with story submissions and votes
- Currently over 1,300 submissions in two weeks!









#### PEI vacation

I took my African American wife and son home to PEI and they had the time of their life. Seafood and beautiful scenery every day but nothing beat the people. Everyone was warm and welcoming they really didn't want to leave.

- Michael

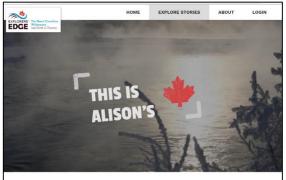




#### Wonderment incarnate

Stumbled upon Kinney Lake while viating Alberta after having moved to the UK. Its beauty is unparalleled. My flances and I were fortunate enough to of enjoyed this placid setting for an hour and a half uniterrupted. When another Canadian finally came along, they said "stappy to come back if you would like more time": Isadi "Places Ilike these are made to be shared." I am truly proud to be Canadian!

- Christian





#### Winter wonderland

-44C along the Yukon River in Whitehorse. I'd just bought my new camera and was on a tunch break from work. What better way to try it out than to head out into the cold after an ice fog and capture that beauty?

- Alison





#### Everyone loves the Mounty

A friend of mine found this cardboard Mounty at a garage sale. Everyone who comes over has to have a photo with my Mounty. He is a great conversation piece and is always on display in my house. My house is the Moser Hut South. Cart walf to see the photos from my Canada Day party this year?

- Shawna





#### Natural Hot Springs Stop

My two childhood best friends and I took May 2015 off and did a 30-day road tip from Ottawa. Ontario to Tofino, British Columbia. We stopped numerous firms to hile, camp, eat, septore a Etale photos. This photo is one of my favourities. We drove out along an old togging road just contrible of invernment, and the stopped numerous control of the contr





#### Winter Camping In Labardor!

From September 2009 to March 2010 along with ten other youth from coast to coast, I was involved in the Katimawik National Youth Volunteer Program, travelling to three different places across Canada, volunteering alongida local communities and non profit organizations. The first community we travelled to was Rigolet, a coastal community in Labodor up the river from <u>Books BLA</u>, Among the many increasible cultural experiences we had in our three months here was our group getting the chance to go winter campling in the Labrador





#### Home is where the heart is

I left my small town of Lumby, British Coumbla on a round-the-word backpacking try in 1909 and after three years of travel a rended up in Edinburgh. Scotlard where I've been ever idence. The two things I miss most about Canada are my family and the wild and rugged countrysible grew up is, which is why I slavely since when I've back to wist and Dad comes to Relowan aliport to pick me up. We jump into the truck and return to the mountains, literally into the middle of nowhere, towards their home near Surveys (Piez. As we get).





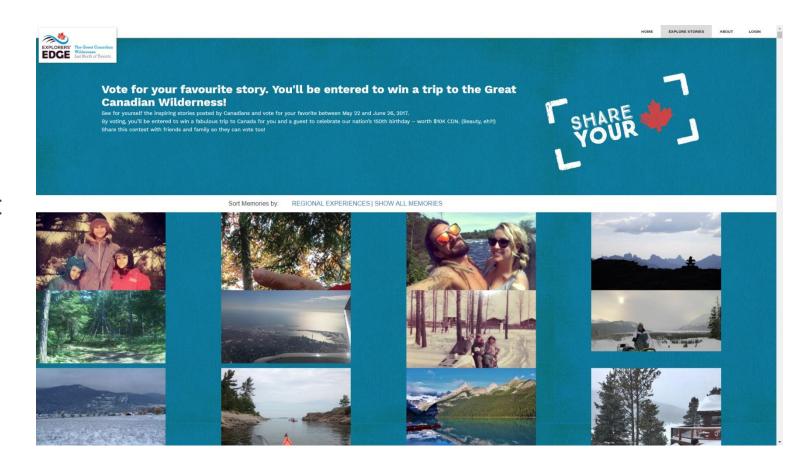
#### Prairie Ski

This photo was taken on the sik Irail at Lakeview Heckal React in Manthoba. I'm a herry Winniger gift who married a hot-blooded South American man from Colombia. We now Whe it as an Diego, California, but every Christmas head up to the prairies to visit family. We got married on December 20, and on our first wedding anniversary we headed out to Heckal Resort in mid-Manitoba where I taught my beloved the beauty of a deepwinter cross-curry ski. Firshed the skil about half an hour before him, but he powered through, and lowed It We decided that the slence and



### Share Your Canada 150

- 48,000 website Visits at a cost of \$1.92 per visit
- **1**,456 Users
- **1**,311 Entries
- **3**,571 Votes



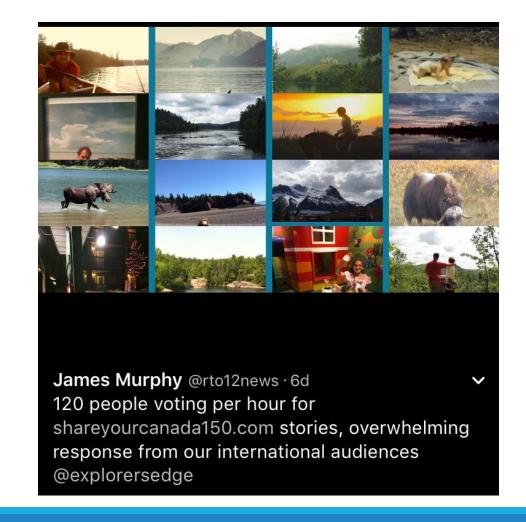
Core Team Leading the Effort

5,000 International Leads!!!



### International Campaign Learnings

- SYC 150 Over site
  - Volume email server
  - Votes
  - Website Configuration
  - Constant Diligence
  - Flash reports
  - Strategy Magazine
  - Customer Service / Crisis Management





### 2017 Spring Fuel and Fun

- ■305 Spring Packages
- •First time visit to the region 98 yes & 178 no
- Were you planning to visit the region before you became aware of the Fuel & Fun package?
  220 yes – 56 no
- ■June 2016 120 registrants
- Average \$170 per night

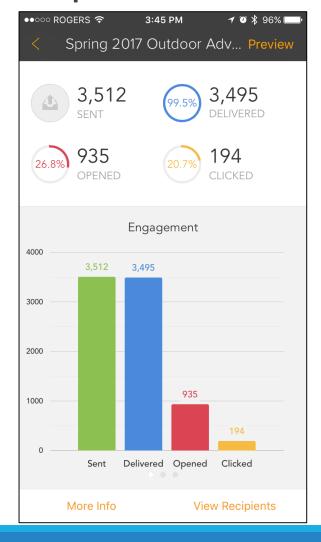




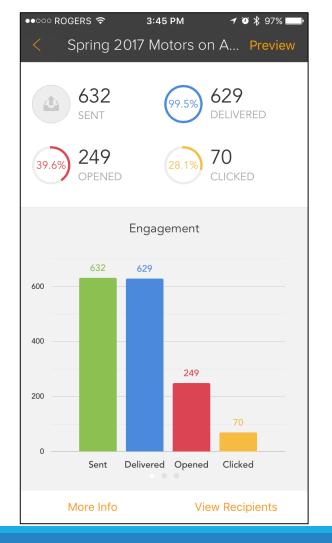
### HubSpot Newsletters

#### Closer you get to product the better

#### The more niche the better the conversion



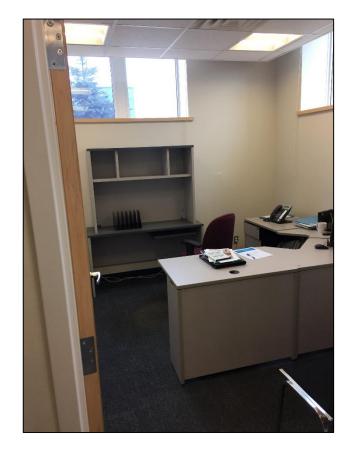






### Industry Outreach

- Probus Club
- District Presentation
- RONM Presentation
- Newsletter
- Lynn Middaugh
  - Parry Sound Satellite Office
- Partnership Outreach











### Product Development

- Product Development Strategy
  - Underway and being revised
  - RFP Posting end of week

Self Guided Mobile Tours



### Ongoing International Marketing

- International
- Transacting Fuel & Fun
- Networking with UK contacts
- Peter and Kate determining strategy
- Considering Fall Blue with Fuel and Fun
- HubSpot Workflow



### Commercial Air Service Next Steps

#### Fall 2017 Airline Industry Presentation(s): The Business Case for CYQA

Going back as far as October's interim report by Enterprise and John Howe – WE ARE HERE

#### **RIGHT NOW**

- Prioritize which airline(s) is (are) most desirable to meet Explorers' Edge objectives and is most likely to be interested in launching service to CYQA
- Establish a solid passenger and revenue case for presentation to the priority airline
- •Build and reinforce relationships with the priority airline(s), including multiple decision-making levels within the airlines

### Next Steps

### Fall 2017 Airline Industry Presentation(s): The Business Case for CYQA

- Origin Demand Information
  - Current visitors, tour packages, travel patterns
  - Current data sets and new intelligence gathering
  - Market demand analysis
  - Passenger forecasting

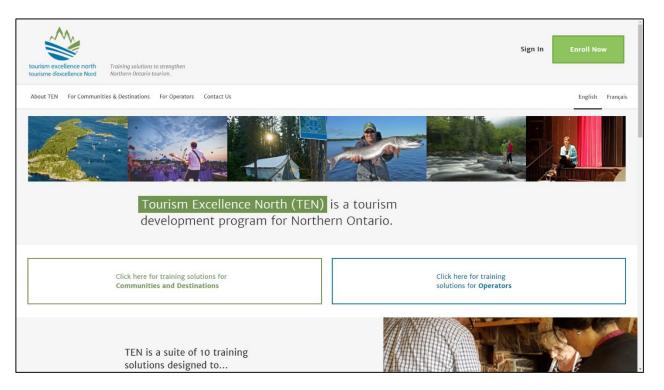
#### Risk-Sharing Structures

• Airport cost and fee rebates, marketing support for the service, promotional contests/creative support



### Tourism Excellence North

- Cathy Tait oversight
- Traverse City
- •Fast Track to Success
- Case Studies
- •Increase in regional business registration
- Website Launch





## Questions

