

# Private Sector COVID-19 Supports Quick Reference Guide (Last revised: November 25, 2020)

Program	Contact
<b>Cash Flow</b>	
<b>Relief measures for Indigenous Businesses (Fed)</b> -short-term, interest-free loans and non-repayable contributions for First Nations, Inuit, and Métis businesses.	<b>Contact:</b> Primary Aboriginal Financial Institution, Indigenous Services Canada regional office <b>Link:</b> <a href="https://www.sac-isc.gc.ca/eng/1588079295625/1588079326171">https://www.sac-isc.gc.ca/eng/1588079295625/1588079326171</a>
<b>Nishnawbe Aski Development Fund (NADF) NADF COVID-19 Emergency Loan Fund (ELF) (Fed)</b> – emergency loans to cover operating costs.	<b>Contact:</b> Current Account Manager or <a href="mailto:covid@nadf.org">covid@nadf.org</a> <b>Link:</b> <a href="http://www.nadf.org/covid-19-financing#RRRF">http://www.nadf.org/covid-19-financing#RRRF</a>
<b>Indigenous Business Stabilization Fund (Fed)</b> – loans to support immediate cashflow needs, including operating costs and health & safety improvements due to COVID-19.	<b>Contact:</b> Current Account Manager or <a href="mailto:covid@nadf.org">covid@nadf.org</a> <b>Link:</b> <a href="http://www.nadf.org/covid-19-financing#IBSP">http://www.nadf.org/covid-19-financing#IBSP</a>
<b>Indigenous Business Recovery Fund (Fed)</b> - general expenses, increase productions capacity, develop new products, move to online marketing or adapt for social distancing requirements.	<b>Contact:</b> Current Account Manager or <a href="mailto:covid@nadf.org">covid@nadf.org</a> <b>Link:</b> <a href="http://www.nadf.org/covid-19-financing#RRRF">http://www.nadf.org/covid-19-financing#RRRF</a>
<b>Indigenous Community Business Fund (Fed)</b> - funding to support their community-owned businesses whose revenues have been affected by COVID-19.	<b>Link:</b> <a href="https://www.sac-isc.gc.ca/eng/1596809415775/1596809469296">https://www.sac-isc.gc.ca/eng/1596809415775/1596809469296</a>
<b>Support for People and Jobs Fund (NDAF) (Fed)</b> – operating costs; increasing production capacity, developing new products, moving to online marketing, making improvements to accommodate social distancing.	<b>Contact:</b> Primary Aboriginal Financial Institution <b>Link:</b> <a href="https://news.ontario.ca/mirr/en/2020/06/ontario-supporting-indigenous-owned-businesses-during-covid-19.html?utm_source=ondemand&amp;utm_medium=email&amp;utm_campaign=o">https://news.ontario.ca/mirr/en/2020/06/ontario-supporting-indigenous-owned-businesses-during-covid-19.html?utm_source=ondemand&amp;utm_medium=email&amp;utm_campaign=o</a>
<b>Post COVID-19 Professional Services Relief Program (CFDC) (Fed)</b> – <\$5,000 for SME’s for third-party training consultant or independent service provider for eligible services.	<b>Contact:</b> Local CFDC <a href="#">CFDC directory</a> . <b>Link:</b> <a href="#">CFDC Websites</a>
<b>Community Futures Development Corporations (CFDC’s) COVID Emergency Loan Program (Fed)</b> – emergency loan to support Northern Ontario businesses responding to COVID-19. *Note – some CFDCs are fully allocated.	<b>Contact:</b> Local CFDC <a href="#">CFDC directory</a> . <b>Link:</b> <a href="#">CFDC Websites</a>
<b>New! Regional Relief and Recovery Fund – FedNor Stream (Fed)</b> – this has been <i>extended</i> for SMEs not covered otherwise and not-for-profits.	<b>Contact:</b> 1-877-333-6673  or Regional <a href="#">FedNor Officer</a> <b>Link:</b> <a href="https://fednor.gc.ca/eic/site/fednor-fednor.nsf/eng/fn04592.html">https://fednor.gc.ca/eic/site/fednor-fednor.nsf/eng/fn04592.html</a>
<b>New! Regional Relief and Recovery Fund – CFDC Stream (Fed)</b> – this has been <i>extended</i> for “main street” businesses.	<b>Contact:</b> Local CFDC <a href="#">CFDC directory</a> . <b>Link:</b> <a href="https://fednor.gc.ca/eic/site/fednor-fednor.nsf/eng/fn04592.html">https://fednor.gc.ca/eic/site/fednor-fednor.nsf/eng/fn04592.html</a>
<b>Northern Ontario Women Program (NOW) (Fed)</b> – one-time funding for professional services that normally couldn’t afford.	<b>Contact:</b> Local CFDC <a href="#">CFDC directory</a> . <b>Link:</b> <a href="#">CFDC Websites</a>
<b>New! Canada Emergency Rent Subsidy (CERS)</b> – businesses, non-profits, or charities with a drop in revenue due to the COVID-19 pandemic may be eligible for a subsidy to cover part of their commercial rent or property expenses, starting on September 27, 2020, until June 2021	<b>Contact:</b> <a href="#">Via your online business account</a> or 1-800-959-5525 <b>Link:</b> <a href="https://www.canada.ca/en/revenue-agency/services/subsidy/emergency-rent-subsidy.html">https://www.canada.ca/en/revenue-agency/services/subsidy/emergency-rent-subsidy.html</a>

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<p><b>New!</b> <b>Lockdown Support (LS)</b> – 25% for organizations with locations that are temporarily forced to close or temporarily have their business activities significantly restricted by a public health order issued under the laws of Canada or the province.</p>	<p><b>Link:</b> <a href="https://www.canada.ca/en/department-finance/news/2020/11/lockdown-support-for-businesses-facing-significant-public-health-restrictions.html">https://www.canada.ca/en/department-finance/news/2020/11/lockdown-support-for-businesses-facing-significant-public-health-restrictions.html</a></p>
<p><b>New!</b> <b>Ontario's Main Street Relief Grant: PPE support (Prov)</b> - \$1000 grant for eligible businesses and PPE.</p>	<p><b>Contact:</b> Tel: 416-325-6691 <b>Link:</b> <a href="https://www.ontario.ca/page/businesses-get-help-covid-19-costs">https://www.ontario.ca/page/businesses-get-help-covid-19-costs</a></p>
<p><b>New!</b> <b>Property tax and energy bill rebates (Prov)</b> –for those that shut down or must significantly restrict services due to provincial public health measures (in modified Stage 2 restrictions or categorized as control or lockdown).</p>	<p><b>Contact:</b> Tel: 416-325-6691 <b>Link:</b> <a href="https://www.ontario.ca/page/businesses-get-help-covid-19-costs">https://www.ontario.ca/page/businesses-get-help-covid-19-costs</a></p>
<p><b>COVID-19 Energy Assistance Program for Small Business (CEAP-SB) (Ontario)</b> - one time, on-bill credit to eligible small business and registered charity customers to help catch up energy bills.</p>	<p><b>Contact:</b> Local electricity of natural gas service provider <b>Link:</b> <a href="https://www.oeb.ca/rates-and-your-bill/covid-19-energy-assistance-programs/covid-19-energy-assistance-program-small">https://www.oeb.ca/rates-and-your-bill/covid-19-energy-assistance-programs/covid-19-energy-assistance-program-small</a></p>
<p><b>Canada Emergency Business Account (CEBA) (Fed)</b> - credit for small businesses to pay for immediate operating costs such as payroll, rent, utilities, insurance, property tax, or debt service.</p>	<p><b>Contact:</b> Primary Lender <b>Link:</b> <a href="https://www.canada.ca/en/department-finance/programs/financial-sector-policy/business-credit-availability-program.html">https://www.canada.ca/en/department-finance/programs/financial-sector-policy/business-credit-availability-program.html</a></p>
<p><b>Large Employer Emergency Financing Facility (LEEFF) (Fed)</b> - bridge financing for Canada's largest employers, whose needs are not being met through other financing for operations.</p>	<p><b>Contact:</b> <a href="mailto:Leeff-cuge@cdev.gc.ca">Leeff-cuge@cdev.gc.ca</a> <b>Link:</b> <a href="https://www.cdev.gc.ca/home-ceedf/">https://www.cdev.gc.ca/home-ceedf/</a></p>
<p><b>BDC Working Capital Loans (Fed)</b> – working capital loans.</p>	<p><b>Contact:</b> BDC Account Manager <b>Link:</b> <a href="https://www.bdc.ca/en/financing/business-loans/working-capital-financing/pages/working-capital-loan.aspx">https://www.bdc.ca/en/financing/business-loans/working-capital-financing/pages/working-capital-loan.aspx</a></p>
<p><b>BDC Capital Bridge Financing Program (Fed)</b> - may match through qualified existing and/or new investors made into eligible Canadian start-ups.</p>	<p><b>Contact:</b> BDC/lead investor for details or Venture Capital firms looking to participate can contact <a href="mailto:vcreliefprogram@bdc.ca">vcreliefprogram@bdc.ca</a> <b>Link:</b> <a href="https://www.bdc.ca/en/bdc-capital/venture-capital/strategic-approach/pages/bridge-financing-program.aspx">https://www.bdc.ca/en/bdc-capital/venture-capital/strategic-approach/pages/bridge-financing-program.aspx</a></p>
<p><b>BDC Co-Lending Program for Small and Medium Enterprises (Fed)</b> - &lt; \$12.5 million for operational cash flow requirements, co-financed by BDC and your primary financial institution.</p>	<p><b>Contact:</b> Primary Lender, BDC <b>Link:</b> <a href="https://www.bdc.ca/en/pages/co-lending-program.aspx">https://www.bdc.ca/en/pages/co-lending-program.aspx</a></p>
<p><b>EDC Loan Guarantee for Small and Medium-Sized Enterprises (Fed)</b> - provides credit and cash flow term loans to small and medium-sized enterprises.</p>	<p><b>Contact:</b> Primary Lender, EDC <b>Link:</b> <a href="https://www.edc.ca/en/campaign/coronavirus-covid-19.html">https://www.edc.ca/en/campaign/coronavirus-covid-19.html</a></p>
<p><b>Tax Relief, Deferrals and Regulation Changes</b></p>	
<ul style="list-style-type: none"> <li>• <b>COVID -19: Tackling the Barriers</b> - request a temporary rule or regulation change to help them to respond to COVID-19 - <a href="https://www.ontario.ca/page/frontline-business-help-us-support-you-during-covid-19">https://www.ontario.ca/page/frontline-business-help-us-support-you-during-covid-19</a></li> <li>• <b>Tax Deferral &amp; Filing Extensions (Canada Revenue Agency)</b>- <a href="https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/covid-19-filing-payment-dates.html">https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/covid-19-filing-payment-dates.html</a></li> <li>• <b>Deferral of Sales Tax Remittance and Customs Duty Payments</b> - <a href="https://www.canada.ca/en/department-finance/news/2020/03/additional-support-for-canadian-businesses-from-the-economic-impact-of-covid-19.html#_Deferral_of_Sales">https://www.canada.ca/en/department-finance/news/2020/03/additional-support-for-canadian-businesses-from-the-economic-impact-of-covid-19.html#_Deferral_of_Sales</a></li> <li>• <b>Deferral of Customs Duty and Sales Tax for Importers</b> - <a href="https://www.canada.ca/en/department-finance/news/2020/03/additional-support-for-canadian-businesses-from-the-economic-impact-of-covid-19.html#_Deferral_of_Customs">https://www.canada.ca/en/department-finance/news/2020/03/additional-support-for-canadian-businesses-from-the-economic-impact-of-covid-19.html#_Deferral_of_Customs</a></li> <li>• <b>Deferral of Global Adjustment charges for industrial/commercial electricity consumers</b> - <a href="http://www.ieso.ca/en/Learn/Electricity-Pricing/What-is-Global-Adjustment">http://www.ieso.ca/en/Learn/Electricity-Pricing/What-is-Global-Adjustment</a></li> <li>• <b>WSIB Financial Relief Package</b> - <a href="#">WSIB financial relief package</a></li> <li>• <b>Suspension of Time of Use (TOU) electricity rates &amp; Introduction of COVID-19 Recovery Rate</b> - <a href="https://www.oeb.ca/rates-and-your-bill/electricity-rates/managing-costs-time-use-rates">https://www.oeb.ca/rates-and-your-bill/electricity-rates/managing-costs-time-use-rates</a></li> </ul>	

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- **Extension of the Ontario Energy Board's winter disconnection ban until July 31, 2020:** <https://news.ontario.ca/opo/en/2020/06/ontario-supports-those-struggling-with-electricity-bills-during-covid-19.html>
- **Extension - Infectious Disease Emergency Leave - Regulatory Amendment to the ESA** - <https://www.ontario.ca/document/your-guide-employment-standards-act-0/infectious-disease-emergency-leave>
- **Regional Opportunities Investment Tax Credit (Prov)** - <https://budget.ontario.ca/2020/marchupdate/annex.html>

## Workforce

<b>New!</b> <b>Health and Safety Excellence Program (WSIB) (Prov)</b> - rebates on premiums for those employers that have put in place COVID-19 specific protocols and processes.	<b>Contact:</b> Lisa Dupuis, <a href="mailto:Lisa_Dupuis@wsib.on.ca">Lisa_Dupuis@wsib.on.ca</a> , 705-491-5376 <b>Link:</b> <a href="https://www.wsib.ca/en/healthandsafety">https://www.wsib.ca/en/healthandsafety</a>
<b>Job Postings Site for Ag Sector in Ontario (Prov)</b> – Post or apply to agri-food jobs to support the response COVID-19.	<b>Link:</b> <a href="https://www.ontario.ca/page/agriculture-and-food-jobs-ontario?fbclid=IwAR05wEebmX85VIE5LGZv8CrWgyYHxkewmBGKEtENHCEoTg66UbykUrv5gQ">https://www.ontario.ca/page/agriculture-and-food-jobs-ontario?fbclid=IwAR05wEebmX85VIE5LGZv8CrWgyYHxkewmBGKEtENHCEoTg66UbykUrv5gQ</a> or <a href="https://helpcanadagrow.com/">https://helpcanadagrow.com/</a>
<b>Step Up to the Plate Job Postings in Agri-food (Fed)</b> - Post or apply to agri-food jobs to support the response to COVID-19.	<b>Link:</b> <a href="http://www.agr.gc.ca/eng/canadian-agri-food-sector/step-up-to-the-plate-help-feed-canadians/?id=1587057952017">http://www.agr.gc.ca/eng/canadian-agri-food-sector/step-up-to-the-plate-help-feed-canadians/?id=1587057952017</a>
<b>Canada Emergency Wage Subsidy (CEWS) Wage Subsidy Program (Fed)</b> – 75% wage subsidy.	<b>Contact:</b> Online via Personal CRA account or 1-833-966-2099 <b>Link:</b> <a href="https://www.canada.ca/en/revenue-agency/services/subsidy/emergency-wage-subsidy.html">https://www.canada.ca/en/revenue-agency/services/subsidy/emergency-wage-subsidy.html</a>
<b>10% Temporary Wage Subsidy for Employers (Fed)</b> - three-month relief to reduce the amount of payroll deductions required to be remitted to the Canada Revenue Agency (CRA).	<b>Contact:</b> Personal CRA account or 1-833-966-2099 <b>Link:</b> <a href="https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/frequently-asked-questions-wage-subsidy-small-businesses.html#h1">https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/frequently-asked-questions-wage-subsidy-small-businesses.html#h1</a>
<b>Work-Sharing Program (Fed)</b> - helps employers and employees avoid layoffs when there is a temporary decrease in business activity beyond the control of the employer.	<b>Contact:</b> 1-800-367-5693 <b>Link:</b> <a href="https://www.canada.ca/en/employment-social-development/corporate/notices/coronavirus.html#work-share">https://www.canada.ca/en/employment-social-development/corporate/notices/coronavirus.html#work-share</a>
<b>New!</b> <b>Canadian Recovery Sickness Benefit (CERS) (Fed)</b> - \$500 per week for up to a maximum of two weeks, for workers who are unable to work for at least 50% of the week because they were impacted by the COVID-19 pandemic. (previously CERB)	<b>Link:</b> <a href="https://www.canada.ca/en/revenue-agency/services/benefits/recovery-sickness-benefit.html">https://www.canada.ca/en/revenue-agency/services/benefits/recovery-sickness-benefit.html</a>
<b>New!</b> <b>Canada Recovery Caregiving Benefit (CRCB) (Fed)</b> - eligible workers with \$500 per week for up to 26 weeks for those who have stopped working and who are not eligible for EI, or had their employment/self-employment income reduced by at least 50% due to COVID-19. (previously CERB)	<b>Link:</b> <a href="https://www.canada.ca/en/revenue-agency/services/benefits/recovery-sickness-benefit.html">https://www.canada.ca/en/revenue-agency/services/benefits/recovery-sickness-benefit.html</a>
<b>Pandemic Pay (Prov)</b> - additional support for frontline workers fighting COVID-19.	<b>Link:</b> <a href="https://www.ontario.ca/page/covid-19-temporary-pandemic-pay#section-3">https://www.ontario.ca/page/covid-19-temporary-pandemic-pay#section-3</a>
<b>Temporary Foreign Worker Program (Fed)</b> – \$1,500 possible for each temporary foreign worker provided to employers or those working with them during COVID 19 pandemic.	<b>Contact:</b> 1-800-367-5693 <b>Link:</b> <a href="https://www.canada.ca/en/employment-social-development/services/foreign-workers.html">https://www.canada.ca/en/employment-social-development/services/foreign-workers.html</a>

## Health and Safety

- PPE**
- **Provincial Workplace PPE Supplier Directory** - <https://covid-19.ontario.ca/workplace-ppe-supplier-directory?page=2#no-back>
  - **OCE COVID-19 Company Collaborations** – listing of companies providing solutions to address COVID-19. <https://oce-ontario.org/programs/covid-19-collaboration-platform/company-collaborations>
  - **Federal PPE Supply Hub** - <https://www.canada.ca/en/public-services-procurement/services/buying-selling-personal-protective-equipment-covid-19-overview/buying-selling-personal-protective-equipment-covid-19-buyers.html>
  - **Near North Mitigation Alliance (IION)** – list of companies offering COVID-19 products and service solutions - <https://iion.ca/covid-19/>

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- **The Rapid Response Platform** - list of companies offering COVID-19 products and services - <https://www.rrpcanada.org/#/>

## COVID-19 Guidance Documents and Training

- **New!** Resources to prevent COVID-19 in the workplace - <https://www.ontario.ca/page/resources-prevent-covid-19-workplace>
- **New!** Develop your COVID-19 workplace safety plan - <https://news.ontario.ca/en/release/59276/ontario-launches-workplace-education-and-enforcement-campaigns>
- **New!** Using masks in the workplace - <https://www.ontario.ca/page/using-masks-workplace>
- **New!** Occupational health and safety inspections and investigations - <https://www.ontario.ca/page/occupational-health-and-safety-inspections-and-investigations>
- **Guidance for professional meeting and event facilities during COVID-19:** <https://www.ontario.ca/page/guidance-professional-meeting-and-event-facilities-during-covid-19>
- **Guidance for facilities for sports and recreational fitness activities during COVID-19:** [https://www.ontario.ca/page/guidance-facilities-sports-and-recreational-fitness-activities-during-covid-19?\\_ga=2.175392994.136458141.1597699243-513133685.1549641030](https://www.ontario.ca/page/guidance-facilities-sports-and-recreational-fitness-activities-during-covid-19?_ga=2.175392994.136458141.1597699243-513133685.1549641030)
- **Return to Play (sports) Protocols:** [https://www.ontario.ca/page/return-to-play?\\_ga=2.139936755.136458141.1597699243-513133685.1549641030](https://www.ontario.ca/page/return-to-play?_ga=2.139936755.136458141.1597699243-513133685.1549641030)
- **Free Online Training to Promote Safe Workplaces** - [https://news.ontario.ca/opo/en/2020/07/ontario-launches-online-training-to-promote-safe-workplaces.html?utm\\_source=digest&utm\\_medium=email&utm\\_campaign=o](https://news.ontario.ca/opo/en/2020/07/ontario-launches-online-training-to-promote-safe-workplaces.html?utm_source=digest&utm_medium=email&utm_campaign=o)
- [Ministry of Labour Training Skills Development Covid Resources](#)
- [Ministry of Labour Training Skills Development Covid-19 Workplace Safety Plan](#)
- **Canadian Centre for Occupational Health and Safety Pandemic (COVID-19) Worker Tip Sheets** - <https://www.ccohs.ca/products/publications/covid19/>
- **Pandemic Info Share** - <http://pandemic.ccohs.ca/>

## WSPS Resources

- [WSPS Covid-19 Site](#)
- [WSPS Covid Mental Health Resources](#)
- [WSPS Small Business Centre Resources](#)
- [WSPS Post Pandemic Playbook](#)
- [WSPS Pandemic Recovery Return to Business Checklist](#)
- [WSPS Checklist for businesses returning after shutdown](#)

**Public Health Unit Locator and Contact Information** - <http://www.health.gov.on.ca/en/common/system/services/phu/locations.aspx>

**New!** COVID-19 response framework (view stages/measures by region): <https://www.ontario.ca/page/covid-19-response-framework-keeping-ontario-safe-and-open>

## Digital Economy and Communications - Marketing, Website and Tech

<b>Ontario Made Program (Prov)</b> – brand and website for Ontario Manufacturers to post their products.	<b>Link:</b> <a href="https://www.supportontariomade.ca/">https://www.supportontariomade.ca/</a>
<b>New!</b> <b>Canada Brand (Fed)</b> - Helps your Canadian food products stand out from the competition and build recognition.	<b>Link:</b> <a href="https://marquecanadabrand.agr.gc.ca/intro/index-eng.html">https://marquecanadabrand.agr.gc.ca/intro/index-eng.html</a>
<b>Improving Connectivity in Ontario (ICON) (Prov)</b> -funding for communities, ISPs, and Non-profits to improve broadband and cellular coverage in underserved and unserved communities.	<b>Link:</b> <a href="https://www.ontario.ca/page/available-funding-opportunities-ontario-government#section-6">https://www.ontario.ca/page/available-funding-opportunities-ontario-government#section-6</a> <b>*Next Intake - Early winter 2021</b>
<b>Broadband Internet for Remote Areas (BIRA) (Prov)</b> - for eligible SMEs to connect to the internet or to enhance their current level of internet services.	<b>Contact:</b> <a href="mailto:info@neonet.on.ca">info@neonet.on.ca</a> or 705-360-1353 <b>Link: Website:</b> <a href="https://www.neonet.on.ca/projects/bira-broadband-internet-for-remote-areas/">https://www.neonet.on.ca/projects/bira-broadband-internet-for-remote-areas/</a>
<b>COVID-19 Technology Adoption Fund (CTAF) (Fed)</b> - to acquire digital technology, e-business and marketing solutions.	<b>Contact:</b> Regional ICTN Staff <b>Link:</b> Regional ICTN Website
<b>Business Technology Improvement Fund (BTIF) (Fed)</b> - expediting applications to the BTIF program during COVID-19.	<b>Contact:</b> Regional ICTN Staff <b>Link:</b> Regional ICTN Website
<b>Recovery Activation Program (RAP) (Fed/Prov)</b> - free online program connects businesses with experts for process modernization and end-to-end digital transformation advice.	<b>Link:</b> <a href="https://supportbusiness.bot.com/rap/?fbclid=IwAR1eR9vqz0BacdjmommTOrGeP2ajVbBylTENJypU_W_RC4WGjmToWTgSVQ">https://supportbusiness.bot.com/rap/?fbclid=IwAR1eR9vqz0BacdjmommTOrGeP2ajVbBylTENJypU_W_RC4WGjmToWTgSVQ</a>

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<b>Digital Mainstreet - Ontario Grant (Fed/Prov)</b> - \$2,500 to adopt new technologies and digital marketing. Details coming.	<b>Link:</b> <a href="https://digitalmainstreet.ca/ontariogrants/">https://digitalmainstreet.ca/ontariogrants/</a>
<b>Digital Mainstreet - Future Proof (Fed/Prov)</b> - identify new markets, pivot business model, develop and implement a digital transformation plan.	<b>Link:</b> <a href="https://digitalmainstreet.ca/futureproof/">https://digitalmainstreet.ca/futureproof/</a>
<b>ShopHERE powered by Google funding (Prov/Fed)</b> - helps independent small businesses and artists get online right away.	<b>Link:</b> <a href="https://digitalmainstreet.ca/shophere/">https://digitalmainstreet.ca/shophere/</a>
<b>Near North Mitigation Alliance (IION) (Fed)</b> – lists COVID-19 products and service solutions.	<b>Link:</b> <a href="https://iion.ca/covid-19/">https://iion.ca/covid-19/</a>
<b>The Rapid Response Platform (Private)</b> – lists COVID-19 products or service solutions.	<b>Link:</b> <a href="https://www.rrpcanada.org/#/">https://www.rrpcanada.org/#/</a>
<b>Agriculture, Aquaculture and Food Processing Sector</b>	
<b>New! SNAPP (RAIN) (Fed)</b> – for agriculture and food producers, businesses, collaborations, communities and First Nations to create new products, enhance productivity and adopt clean technology.	<b>Contact:</b> Cathy Bouchard – <a href="mailto:snapp@rainalgoma.ca">snapp@rainalgoma.ca</a> or (705)942-7927 ext. 3135 <b>Link:</b> <a href="http://rainalgoma.ca/snapp/">http://rainalgoma.ca/snapp/</a>
<b>Local Food Infrastructure Fund (Fed)</b> - for community-based, not-for-profit and Indigenous organizations to improve their food systems.	<b>Link:</b> <a href="https://www.agr.gc.ca/eng/agricultural-programs-and-services/local-food-infrastructure-fund/?id=1560701480448">https://www.agr.gc.ca/eng/agricultural-programs-and-services/local-food-infrastructure-fund/?id=1560701480448</a>
<b>Agri-food Workplace Protection Program (Fed)</b> – support for health and safety measures to prevent the spread of the virus on farm, in processing plants and housing or via transportation.	<b>Contact:</b> 1-877-424-1300 <b>Link for Producers:</b> <a href="http://www.omafra.gov.on.ca/english/about/agrifoodprogram.htm?fbclid=IwAR1hVLTB7ggV5FgLAfHWQ1luey0pNo_a5zDWhKzBrSvXw5QC93NJQ5xuSLU">http://www.omafra.gov.on.ca/english/about/agrifoodprogram.htm?fbclid=IwAR1hVLTB7ggV5FgLAfHWQ1luey0pNo_a5zDWhKzBrSvXw5QC93NJQ5xuSLU</a> <b>Link for Provincially Licensed Meat Processors:</b> <a href="http://www.omafra.gov.on.ca/english/cap/meatplants.htm">http://www.omafra.gov.on.ca/english/cap/meatplants.htm</a>
<b>Agriculture and Food Business Solutions Fund (Fed)</b> – capital funding to support for agribusiness and agri-food sector companies.	<b>Link:</b> <a href="https://www.canada.ca/en/agriculture-agri-food/news/2020/05/farm-credit-canada-backed-fund-offers-innovative-and-flexible-solutions-for-uncertain-times.html">https://www.canada.ca/en/agriculture-agri-food/news/2020/05/farm-credit-canada-backed-fund-offers-innovative-and-flexible-solutions-for-uncertain-times.html</a>
<b>Canadian Dairy Commission Enhancement (Fed)</b> - increased lines of credit to increase storage capacity for dairy products.	<b>Contact:</b> CDC Staff <b>Link:</b> <a href="https://pm.gc.ca/en/news/backgrounders/2020/05/05/support-canadas-food-supply-system">https://pm.gc.ca/en/news/backgrounders/2020/05/05/support-canadas-food-supply-system</a>
<b>Beef and Hog Farmer Support (Fed)</b> – help to support manage extraordinary disaster costs for cattle and hog producers.	<b>Link:</b> <a href="https://pm.gc.ca/en/news/backgrounders/2020/05/05/support-canadas-food-supply-system">https://pm.gc.ca/en/news/backgrounders/2020/05/05/support-canadas-food-supply-system</a>
<b>Surplus Food Purchase Program (Fed)</b> - food rescue and redistribution program.	<b>Link:</b> <a href="https://www.agr.gc.ca/eng/agricultural-programs-and-services/surplus-food-rescue-program/surplus-food-rescue-program-step-3-how-to-apply/?id=1591883341260">https://www.agr.gc.ca/eng/agricultural-programs-and-services/surplus-food-rescue-program/surplus-food-rescue-program-step-3-how-to-apply/?id=1591883341260</a>
<ul style="list-style-type: none"> <li>• <b>New! Prevention, Control and Outbreak Support Strategy for COVID-19 in Ontario's Farm Workers</b> – <a href="http://www.omafra.gov.on.ca/english/about/preventstrat.htm">http://www.omafra.gov.on.ca/english/about/preventstrat.htm</a></li> <li>• <b>New! Farmers' COVID-19 Toolkit</b> – <a href="https://www.ontario.ca/page/working-farm-operators-stop-spread-covid-19-farms">https://www.ontario.ca/page/working-farm-operators-stop-spread-covid-19-farms</a></li> <li>• <b>Always in Season – OFA Toolkit for Communities and Local Food Practitioners to support Local Producers and Processors</b> – <a href="https://ofa.on.ca/AlwaysinSeason">https://ofa.on.ca/AlwaysinSeason</a></li> <li>• <b>Canadian Food Inspection Agency (CFIA) Coronavirus disease (COVID-19) information for industry</b> – <a href="https://www.inspection.gc.ca/covid-19/cfia-information-for-industry/eng/1584462704366/1584462704709">https://www.inspection.gc.ca/covid-19/cfia-information-for-industry/eng/1584462704366/1584462704709</a></li> <li>• <b>Agriculture Canada COVID-19 Information for industry</b> – <a href="http://www.agr.gc.ca/eng/coronavirus-disease-covid-19-information-for-industry/?id=1584732749543">http://www.agr.gc.ca/eng/coronavirus-disease-covid-19-information-for-industry/?id=1584732749543</a></li> <li>• <b>Canadian Federation of Agriculture (CFA) Resources for COVID-19</b> – <a href="https://www.cfa-fca.ca/resources/resources-on-covid-19/">https://www.cfa-fca.ca/resources/resources-on-covid-19/</a></li> </ul>	

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- OMAFRA - Agriculture and agri-food industry safety during COVID-19 Information for Industry - <http://www.omafra.gov.on.ca/english/about/covid-19.htm>
- Ontario Federation of Agriculture (OFA) COVID-19 Resources - <https://ofa.on.ca/covid-19/>
- OFA- A Guide for Direct Sales to Consumers during COVID-19 and Beyond - <https://ofa.on.ca/resources/a-guide-for-direct-sales-to-consumers-during-covid-19-and-beyond/>
- OFA - Guide to Operating your Essential Farm Business during COVID-19 - <https://ofa.on.ca/resources/guide-to-operating-your-essential-farm-business-during-covid-19/>

## Tourism & Arts, Culture and Creative Industries Sector

**#SAFETRAVELS STAMP (Prov/Fed)** - specially designed stamp will allow travellers to recognize governments and companies around the world which have adopted health and hygiene global standardised protocols – so consumers can experience ‘Safe Travels’.

**Link:** <https://www.tiaontario.ca/cpages/safetravelstamp>

**Ontario Live (Prov)** - a virtual marketplace to help support local artists, operators, attractions and businesses.

**Contact:** MHTSCI  
**Link:** <https://ontario.live/>

- **#Safe Travels Stamp Certification – TIAO** - <https://www.tiaontario.ca/cpages/safetravelstamp>
- **Arrive Can Mobile App** – travellers can use this mobile app to speed up your arrival process in Canada - <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/latest-travel-health-advice.html#ua>
- **Coronavirus disease (COVID-19): Who can travel to Canada – Citizens, permanent residents, foreign nationals and refugees** - <https://www.canada.ca/en/immigration-refugees-citizenship/services/coronavirus-covid19/travel-restrictions-exemptions.html>
- **Tourism HR Canada Workforce Recovery Toolkit** - [https://www.tourismrecovery.ca/?utm\\_source=Destination+Canada+News&utm\\_campaign=0d735500e5-EMAIL\\_CAMPAIGN\\_2020\\_04\\_16\\_10\\_22\\_COPY\\_01&utm\\_medium=email&utm\\_term=0\\_06c402d754-0d735500e5-92266588](https://www.tourismrecovery.ca/?utm_source=Destination+Canada+News&utm_campaign=0d735500e5-EMAIL_CAMPAIGN_2020_04_16_10_22_COPY_01&utm_medium=email&utm_term=0_06c402d754-0d735500e5-92266588)
- **NOTO COVID-19 Page** (Northern Ontario Tourist Outfitters Association) - <http://noto.ca/COVID19>
- **NOTO Job Board** – post tourism jobs here - <https://outfittersnorth.boards.net/board/3/employment-tourism>
- **Indigenous Tourism Association of Canada COVID-19 page:** <https://indigenoustourism.ca/corporate/updates-on-covid-19-coronavirus/>
- **Indigenous Tourism Ontario COVID-19 page:** <https://indigenoustourismontario.ca/updates-on-covid-19/>
- **Destination Canada COVID-19 Page:** [https://www.destinationcanada.com/en/corporate-news?utm\\_source=Destination+Canada+News&utm\\_campaign=65175230b8-EMAIL\\_CAMPAIGN\\_2020\\_04\\_02\\_09\\_41&utm\\_medium=email&utm\\_term=0\\_06c402d754-65175230b8-92263064](https://www.destinationcanada.com/en/corporate-news?utm_source=Destination+Canada+News&utm_campaign=65175230b8-EMAIL_CAMPAIGN_2020_04_02_09_41&utm_medium=email&utm_term=0_06c402d754-65175230b8-92263064)
- **Destination Ontario (TIAO) COVID-19 page:** <https://www.tiaontario.ca/cpages/covid19>
- **Destination Northern Ontario (RTO 13) COVID page:** <https://destinationnorthernontario.ca/destination-northern-ontarios-statement-on-covid-19/>
- **Destination Northern Ontario (RTO 13) Reopening page:** <https://destinationnorthernontario.ca/reopen-the-north/>
- **Explorer’s Edge (RTO 12) COVID-19 Page:** <http://rto12.ca/news/additional-covid-19-resources/>
- **Ontario Arts Council COVID-19 page:** <https://www.arts.on.ca/news-resources/updates/oac-covid-19-updates>
- **Canadian Heritage grants and contributions recipients related to COVID-19 News Releases and FAQ for the industry** - <https://www.canada.ca/en/canadian-heritage/services/funding/information-covid-19.html>

## COVID-19 Call to Action/Innovation

**Ontario Together Program (Prov)** – help support the province respond to COVID-19.

**Contact:** 1-888-777-0554  
**Link:** <https://www.ontario.ca/page/how-your-organization-can-help-fight-coronavirus>

**OCE COVID Collaboration Platform Program (Prov)** – Support to help fill current product and service gaps tied to COVID-19.

**Contact:** OCE Staff  
**Link:** <https://oce-ontario.org/programs/covid-19-collaboration-platform>

**Calling all suppliers to Help Supply the Federal Government (Fed)** – help Canada combat COVID-19.

**Contact:** Apply Online  
**Link:** <https://buyandsell.gc.ca/calling-all-suppliers-help-canada-combat-covid-19>

**ICamp (Public)** – technical support, 3D printing, or funding to help support COVID-19 innovations or manufacturers.

**Contact:** Brad Gavan @ [Bradley.Gavan@canadorecollege.ca](mailto:Bradley.Gavan@canadorecollege.ca)  
**Link:** <https://www.canadorecollege.ca/icamp>

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<p><b>Medical Innovation Exchange (Private)</b> - to provide non-medical manufacturing companies free support retool.</p>	<p><b>Contact:</b> Kaitlin de Gouw, <a href="mailto:k.degouw@medicalinnovationxchange.com">k.degouw@medicalinnovationxchange.com</a>  <b>Link:</b> <a href="https://www.medicalinnovationxchange.com/">https://www.medicalinnovationxchange.com/</a></p>
<p><b>Exports</b></p>	
<p><b>Manufacturing Recovery Support Program – (Fed/EMB)</b>- a national coaching program helping manufacturers better understand the current situation they face by identifying and supporting a clear path forward.</p>	<p><b>Contact:</b> <a href="mailto:coach@emccanada.org">coach@emccanada.org</a>  <b>Link:</b> <a href="https://www.emccanada.org/events">https://www.emccanada.org/events</a></p>
<p><b>Global Affairs CanExport Program (Fed)</b> - up to 50K for virtual trade missions, trade shows and ecommerce initiatives.</p>	<p><b>Contact:</b> <a href="mailto:CanExportSMEs@international.gc.ca">CanExportSMEs@international.gc.ca</a>  <b>Link:</b> <a href="https://www.tradecommissioner.gc.ca/funding-financement/canexport/index.aspx">https://www.tradecommissioner.gc.ca/funding-financement/canexport/index.aspx</a></p>
<p><b>Ontario Northern Export Program (Fed/Prov)</b> – export marketing training, marketing and advertising help for NEW export projects that can be completed by March 31, 2021.</p>	<p><b>Contact:</b> Elena Zabudskaya, <a href="mailto:elena.zabudskaya@greatersudbury.ca">elena.zabudskaya@greatersudbury.ca</a> or Scott Rennie <a href="mailto:scott.ennie@greatersudbury.ca">scott.ennie@greatersudbury.ca</a>  <b>Link:</b> <a href="https://mcusercontent.com/63447650b6cc466b0faf28a80/files/d2272e76-aede-44be-a2a8-e14746cb1fbd/EMA_brochure_2020_EN.pdf">https://mcusercontent.com/63447650b6cc466b0faf28a80/files/d2272e76-aede-44be-a2a8-e14746cb1fbd/EMA_brochure_2020_EN.pdf</a></p>
<p><b>Other EDC Supports (Fed)</b> – Credit Insurance, Foreign Exchange Facility Guarantee, Export Guarantee.</p>	<p><b>Contact:</b> Regional EDC Rep.  <b>Link:</b> <a href="https://www.edc.ca/en/solutions/">https://www.edc.ca/en/solutions/</a></p>
<p><b>CME (Canadian Manufacturers &amp; Exporters):</b> COVID-19 Resources for Firms</p>	<p><b>Link:</b> <a href="https://cme-mec.ca/coronavirus-covid-19-resources/">https://cme-mec.ca/coronavirus-covid-19-resources/</a></p>
<p><b>Supply Chain Management</b></p>	
<p><b>ICamp (Private)</b> – helps innovators and manufacturers tackle issues/connects with supply chain.</p>	<p><b>Contact:</b> Brad Gavan @ <a href="mailto:Bradley.Gavan@canadorecollege.ca">Bradley.Gavan@canadorecollege.ca</a>  <b>Link:</b> <a href="https://www.canadorecollege.ca/icamp">https://www.canadorecollege.ca/icamp</a></p>
<p><b>OCE COVID Collaboration Platform Program (Prov)</b> –to help address production, supply chain or services gaps.</p>	<p><b>Contact:</b> OCE Staff  <b>Link:</b> <a href="https://oce-ontario.org/programs/covid-19-collaboration-platform">https://oce-ontario.org/programs/covid-19-collaboration-platform</a></p>
<p><b>Other Useful Links</b></p>	
<ul style="list-style-type: none"> <li>• <b>Provincial Stop the Spread Business Information Line</b> - <a href="tel:1-888-444-3659">1-888-444-3659</a></li> <li>• <b>Essential Workplaces List</b> - <a href="https://www.ontario.ca/page/list-essential-workplaces">https://www.ontario.ca/page/list-essential-workplaces</a></li> <li>• <b>Ontario's Action Plan to Support COVID-19</b> - <a href="https://budget.ontario.ca/2020/marchupdate/index.html?_ga=2.28116924.1086849455.1585166885-765986041.1562781557">https://budget.ontario.ca/2020/marchupdate/index.html?_ga=2.28116924.1086849455.1585166885-765986041.1562781557</a></li> <li>• <b>Emergency Information and Orders</b> - <a href="https://www.ontario.ca/page/emergency-information">https://www.ontario.ca/page/emergency-information</a></li> <li>• <b>Canada's COVID Economic Response Plan (All Supports- Individuals, Business and Industry)</b> - <a href="https://www.canada.ca/en/department-finance/economic-response-plan.html#businesses">https://www.canada.ca/en/department-finance/economic-response-plan.html#businesses</a></li> <li>• <b>FedDev Small Business Supports - Canada Business Ontario website</b> - <a href="http://www.cbo-eco.ca/en/">http://www.cbo-eco.ca/en/</a></li> <li>• <b>Find COVID-related supports for businesses-</b> <a href="https://innovation.ised-isde.canada.ca/s/?language=en&amp;lang=eng">https://innovation.ised-isde.canada.ca/s/?language=en&amp;lang=eng</a></li> <li>• <b>Chamber of Commerce Business Resilience Network:</b> <a href="https://www.canadianbusinessresiliencenetwork.ca/resources/support-for-business/">https://www.canadianbusinessresiliencenetwork.ca/resources/support-for-business/</a></li> <li>• <b>Canadian Federation of Independent Business COVID Small Business Help Centre</b> – <a href="https://www.cfib-fcei.ca/en/small-business-resources-dealing-covid-19">https://www.cfib-fcei.ca/en/small-business-resources-dealing-covid-19</a></li> <li>• <b>The Ontario Chamber of Commerce COVID-19 resources</b> - <a href="https://occ.ca/covid19-supportforbusinesses/">https://occ.ca/covid19-supportforbusinesses/</a></li> <li>• <b>Road to Retail Recovery Playbook</b> - <a href="https://www.retailcouncil.org/coronavirus-info-for-retailers/recovery-playbook/">https://www.retailcouncil.org/coronavirus-info-for-retailers/recovery-playbook/</a></li> <li>• <b>Business Reopening Toolkit Website-</b> <a href="https://www.canadianbusinessresiliencenetwork.ca/resources/toolkits/toolkit-for-reopening-canadas-economy/">https://www.canadianbusinessresiliencenetwork.ca/resources/toolkits/toolkit-for-reopening-canadas-economy/</a></li> <li>• <b>Recovery Readiness Guide</b> – <a href="https://www.cushmanwakefield.com/en/insights/covid-19/recovery-readiness-a-how-to-guide-for-reopening-your-workplace">https://www.cushmanwakefield.com/en/insights/covid-19/recovery-readiness-a-how-to-guide-for-reopening-your-workplace</a></li> </ul>	